

Citizens of Ontario,

By now, everyone has received at least one card, and in most cases, two cards, from PROFESSIONAL METERS, INC. (PMI) asking you to call to schedule your appointment to have your new water meter installed.

The City is upgrading the water meter reading system to all homes city-wide. The new system will read your meter automatically each quarter and transmit that reading to the water clerk at the City Building. This will save the City significant expense, as well as, provide a number of service improvements to you.

It is necessary for PMI to be able to get to your existing meter to remove it and install the new meter. If you have not done so, you need to call PMI at **(855) 620-7993** to schedule your installation. This is a mandatory process to be completed in every home and business currently using City water. PROFESSIONAL METERS, INC. is authorized by the City of Ontario to perform the installation of the new meters.

If you have any questions regarding this process, please call Jeff Wilson (Service-Safety Director) at (419) 529-2495, or Connie Gleisinger (Water Clerk) at (419) 529-4607.